STONINGTON NATURAL HEALTH CENTER

acupuncture · herbal medicine · bodywork

Welcome

Welcome to Stonington Natural Health Center. We are so glad you made it here. We provide *Custom Holistic Healthcare for the Whole Family in a Tranquil Waterfront Setting* with Acupuncture & Oriental Medicine, the SNHC Customized Massage which is a combination of Swedish and Deep Tissue Massage to your desired level of pressure, Deep Tissue Massage, Pregnancy Massage, Reconnective Healing, Reflexology, Reiki, and Herbal Consultations.

Our treatments help you to feel better, breathe deeper, rejuvenate, and let go of your worries. Your body, mind, and spirit will thank you. This is your time to relax and heal, initiate and speed up your healing process, so that you can live a longer, healthier, and happier life.

For injuries or health complaints, you will receive the most benefit by creating momentum by grouping treatments close together and coming in for treatments before the effects of the previous treatment disappear. Your practitioner will give you a treatment protocol. It is often recommended to group your treatments close together, which may be daily, twice a week or three times per week. During times of stress, anxiety, or depression, it is helpful to come in for Acupuncture and Massage treatments at least once a week, and in severe cases, daily. Once you are feeling better, we space the treatments apart at a pace that allows the positive effects to hold. Our goal is to shift the pattern of your energy quickly and easily, so that you will have long lasting effects. We focus on bringing you up to your highest healing potential. Once you are at your highest healing potential, regular tune-ups, which can range from once a week to once a month, are important in maintaining good health.

If you have any questions, concerns, or feedback, please talk with us or email us at info@snhc.com.

We appreciate this opportunity to contribute to you on your path towards optimal health and happiness.

ALL OF US AT STONINGTON NATURAL HEALTH CENTER

The doctor of the future will give no medicine, but will interest her or his patients in the care of the human frame, in a proper diet, and in the cause and prevention of disease.

THOMAS EDISON

All life is an experiment. The more experiments you make the better.

RALPH WALDO EMERSON

Enjoy the journey.

DEEPAK CHOPRA

INFORMED CONSENT FOR ACUPUNCTURE & ORIENTAL MEDICINE AND MASSAGE TREATMENT AND CARE

I hereby request and consent to the performance of Acupuncture and Massage Treatments and other complementary medicine procedures on me (or on the patient named below, for whom I whom I am legally responsible) by Megan Marco, Doctor of Acupuncture, Licensed Acupuncturist, and the other Practitioners of Stonington Natural Health Center.

I understand that methods or treatment may include, but are not limited to, Acupuncture, Moxibustion, Cupping, electrical stimulation, Tui Na (Chinese Massage), Shiatsu (Japanese Massage), Swedish Massage, Acutonics (sound therapy), Herbal Medicine, Nutritional Counseling, Applied Kinesiology, Detoxification, Homeopathy, physical examination, Reiki, and Vitamin Therapy.

I will discuss with Megan Marco, DAc, LAc any questions or concerns that I have with my Acupuncture and Oriental Medicine treatments, Massage, or holistic treatments.

The goals of Acupuncture and Oriental Medicine are to normalize physiological functions, to modify the perception of pain, and to treat certain diseases and dysfunctions of the body. I have been informed that Acupuncture is a safe method of treatment. Occasionally there may be some bruising or tingling near the needling sites that lasts a few days. There have been very rare instances reported of fainting, infection and scarring. There have been extremely rare instances reported of spontaneous miscarriage and pneumothorax. There may be bruising after cupping.

The herbs and nutritional supplements (which are from plant, animal and mineral sources) that have been recommended are considered safe in the practice of Chinese Medicine. I understand that some herbs may be inappropriate during pregnancy. If I experience any gastrointestinal upset or allergic reactions to the herbs, I will inform Megan Marco, DAc, LAc.

I do not expect the Doctors and Health Practitioners to be able to anticipate and explain all risks and complications. I wish to rely on the Doctors and Health Practitioners to exercise judgment during the course of the procedure which Doctors and Health Practitioners feel at the time, based upon the facts then known, is in my best interest.

I understand my records will be kept confidential and will not be released without my written consent.

I have read, or have had read to me, the above consent. If I have any questions, I will ask. By signing below, I agree to the above named procedures. I intend this consent form to cover the entire course of treatment for my present condition and for any future condition(s) for which I seek treatment.

To be completed by the pati	ent:
Patient's Name:	
Signature	
Date:	
Are you pregnant?	
Clinic/Office:	Stonington Natural Health Center 107 Wilcox Road, Suite 103 Stonington, CT 06378
Name of Acupuncturist:	Megan Marco, DAc, LAc
To be completed by the pati physically or legally incapac	ent's representative, if necessary, e.g., if the patient is a minor or is citated:
Patient's Name:	
Patient's Representative:	
Relationship to Authority:	
Witness:	

FINANCIAL POLICIES FOR TREATMENT AND CARE

Acupuncture & Oriental Medicine are excellent for helping you when you are not feeling well--if you have a cold, flu, illness or are in pain, these are the best times to come in. All of our modalities are excellent treatments for maintenance, prevention, and staying healthy.

Your treatment time is reserved for you. If you need to change, reschedule, or cancel an appointment, please call at least two days in advance, or 48 hours, before your appointment to allow us to reschedule your time. If no one is available to answer, please leave a message. For Monday appointments, we ask that you call by noon on Friday. Because your treatment time is reserved for you and we have made preparations and staffing for your appointment, with less than 24 hours notice, you are responsible for the charge of your appointment. Your credit card will be charged or one treatment will be deducted from your Membership Package. It is our courtesy that for appointments canceled with less than 24 hours notice, if you or we are able to fill your appointment, you will not be charged. If you can not make your appointment, we encourage you to substitute a friend or family member in your appointment time. If it is their first full Acupuncture appointment at SNHC, please let them know about the first appointment intake fee.

We appreciate your cooperation as this is **vitally important to our mutual success.** We make reminder calls as a courtesy; you are ultimately responsible, however, for remembering your appointments.

"Minimum 48 Hours Cancellation Policy": Your appointment time is reserved for you. We ask for at least 48 hours notice. If LESS THAN 24 HOURS is given to Stonington Natural Health Center for rescheduling or canceling, your credit card will be charged for the appointment or one treatment will be deducted from your Membership Package.

If you are running late for an appointment, we would rather you come late and have a shorter treatment than miss your appointment; **we look forward to seeing you**, and you will benefit from the high quality of our treatments with any length of time. Please call to inform us if you are running late. Ideally, please arrive a few minutes before your appointment time to allow time for yourself to use the restroom and unwind before your appointment.

<u>Payment</u>: In an attempt to keep health care costs low, payment is required at the time of your service and preferred payment methods are cash or check. We also accept Visa, Master Card, Discover, or American Express.

<u>Treatment Plans</u>: Dr. Marco or your Health Practitioner will develop your treatment plan with you to guide you to accomplish your goals. Follow your Treatment Plan to achieve optimal results rather than experience a yo-yo effect.

<u>Membership Packages:</u> are available to (1) make check-out easier, (2) lower the price, and (3) help you complete your treatment goals. Treatment Packages <u>are not refundable</u>, <u>can only be used for the services purchased</u>, and <u>expire one year from date of purchase</u>.

Your credit card number is kept on file for payment of any missed or canceled appointments, for guarantying personal checks, for phone purchases, when special orders are made for herbs and Gift Certificates, or if you don't bring in your wallet for your treatment – patients enjoy this convenience. Your credit card information is kept private, confidential, and secure. This form is kept in a locked safe.

The following information is required to rece	eive treatments:	
Visa/MasterCard/American Express/Discover (Fig. 1)	Please circle one)	
	1	
Credit Card Number	Expiration Month Year	3 or 5 digit CVV code
Billing Address		
I have read, I understand, and I agree to the	above information:	
Signature	Printed Name	Date
Il information within this document is considered n	rivileged natient / provider comm	unication by Dr. Marco

MEGAN MARCO, DAc, LAc STONINGTON NATURAL HEALTH CENTER 107 WILCOX ROAD, SUITE 103, STONINGTON, CT 06378

PATIENT NOTICE OF PRIVACY POLICY

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED, AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. (Health Insurance Portability and Accountability Act – "HIPAA")

Patient Rights and Uses and Disclosures of Health Information:

PERSONAL HEALTH INFORMATION DISCLOSURE:

In the course of your care as a patient at Stonington Natural Health Center, we may use or disclose personal or health related information about you in the following ways:

- 1. Your personal health information, including your clinical records, may be disclosed to another health care provider or hospital if it is necessary to refer you for further diagnosis, assessment or treatment.
- 2. Your health care records, as well as your billing records, may be disclosed to another party, such as an insurance carrier, an HMO, a PPO, or your employer, if they are or may be responsible for the payment of your services.
- 3. Your name and address, phone number, and your health care records may be used to contact you regarding appointment reminders, information about alternatives to your present care, Stonington Natural Health Center newsletters, or other health related information that may be of interest to you. If you are not home to receive an appointment reminder, a message may be left on your answering machine or voicemail. Further, you have the right to refuse to provide authorization for this office to contact you regarding these matters. If you do not provide us with this authorization it will not affect the care provided to you, or the reimbursement avenues associated with your care.

PERMITTED OR REQUIRED TO USE OR DISCLOSE HEALTH INFORMATION WITHOUT YOUR CONSENT OR AUTHORIZATION:

UNDER federal law, we are also permitted or required to use or disclose your health information without your consent or authorization in these following circumstances:

- 1. If we are providing health care services to you based on the orders of another health care provider.
- 2. If we provide health care services to you in an emergency.
- 3. If there are substantial barriers to communicating with you, but in our professional judgment believe that you intend for us to provide care.
- 4. If we are ordered by the courts or another appropriate agency.

ANY USE OR DISCLOSURE OF YOUR PROTECTED HEALTH INFORMATION, OTHER THAN OUTLINED ABOVE WILL ONLY BE MADE WITH YOUR WRITTEN AUTHORIZATION

All information within this document is considered privileged patient / provider communication by Dr. Marco, the Practitioners, and Staff of Stonington Natural Health Center, and is held as CONFIDENTIAL INFORMATION in accordance with federal HIPAA regulations.

We normally provide information about your health in person at the time you receive services or care from us. We also may mail information to you regarding your health care, or about the status of your account. If you would like to receive this information at an address other than your home or, if you would like the information in a different form, please advise us in writing as to your preferences.

You have the right to inspect and/or copy your health information for seven years from the date that the record was created or as long as the information remains in our files. In addition, you have the right to request an amendment to your health information. Requests to inspect, copy or amend your health related information should be provided to us in writing

PRACTITIONER LEGAL DUTIES

We are required by state and federal law to maintain the privacy of your patient file and the protected health information herein. We are also required to provide you with this notice of our privacy practices with respect to your health information.

We are further required by law to abide by the terms of this notice while it is in effect. We reserve the right to alter or amend the terms of this privacy notice. If changes are made to our privacy notice, we will notify you in writing as soon as possible following the changes. Any change in our privacy notice will apply for all of your health information in our files.

Information we use or disclose based on this privacy notice may be subject to redisclosure by the person to whom we provide the information and may no longer be protected by the federal privacy rules.

COMPLAINTS & QUESTIONS

If you have a complaint regarding our privacy notice, our privacy practices or any aspect of our privacy activities, you should direct your questions to: Megan Marco, DAc, LAc, 860.536.3880.

This notice is effective immediately. This notice, and any alteration or amendments made hereto, will expire seven (7) years after the date upon which the record was created. My signature acknowledges that I have received a copy of this notice.

Patient Name (printed)	Signature	
 DATE		

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Name:			
Date of Birth:	Age:	Gender:	
Street Address:			
City:	State:	_ Zip Code:	
Please indicate the best number t	o reach you and best	number to leave messages:	
Home Phone#:	Cell Phone#:	Prefer Texting?	ΥI
Work Phone#:	Occupation:		_
Spouse or Significant Other:			_
Email (to receive newsletters & co	oupons):		-
Emergency Contact:	Phone#:	Relationship:	
Primary Care Physician:Specialist:	Type:	Town, State: Town, State:	_
Specialist:	Type:	Town, State: Town, State:	
1	ition persisted?		
What do you think is the cause? 1 2 3			
How does it affect you? 1 2 3			
What treatment have you received			
Diagnosis given?			
What were the results of the treat	ment?		

What are your hopes and expectations from treatments at S	tonington Natura	al Health Center?
Blood Type Height Weight Any recent	(circle): weight lo	oss or gain?
Do you have any reason to believe you are pregnant?	Yes	No
Do you have any chronic infectious diseases?	Yes	No
If yes, please explain:		
Are you currently suffering from any chronic illnesses?	Yes	No
If yes, please explain:		
Please list any hypersensitivities or allergies that you may ha	ave and your rea	action:
Allergies to Foods:		
Allergies to Environmental:		
Allergies to Medications:		
Please list any medications, both prescription and over the conclude dosages and duration of use:	counter, you are	currently taking -
Please list any supplements or vitamins you are currently tal names:	king include do	osages and brand
Please list any hospitalizations or major surgeries that you he they occurred:	nave had and the	approximate dates
Please list any significant traumas (i.e. car accidents, bone f	ractures, sprains	s, falls, etc.):
Have you experienced any significant emotional trauma? If s	so, what and whe	en?

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Please circle any symptoms that you currently have and underline any symptoms you have had within the past year.

General: Low energy or fatigue Allergies Insomnia Spontaneous sweating	Head and Neck: Headaches Red/swollen eyes Dry/itchy eyes Watery eyes	Respiratory: Pain in lungs Asthma Wheezing Pneumonia
Night sweats Aversion to heat Aversion to cold Chronic infections	Mucus or discharge from eyes Eye pain Blurry vision Night blindness Glasses or contacts Glaucoma or cataracts Dizziness/vertigo	Chronic bronchitis Persistent cough Shortness of breath Difficulty breathing Frequent colds Hay fever Spitting or coughing up blood
Gastrointestinal: Nausea/vomiting Low appetite Abdominal pain Gas Burping Bloating Indigestion Acid reflux/heartburn Heavy feeling after eating Ulcers Loose stools Constipation Blood in the stools Black/tarry stools Undigested food in stools Hemorrhoids	Recurrent phlegm Sinus problems Nosebleeds Frequent sore throats TMJ (jaw problems) Earaches Difficulty hearing Hearing loss Noises or Ringing in ears Ear discharge Excess earwax Fever blisters Sores on tongue or in mouth Loss of smell Change of taste Dry throat/mouth Excessive thirst	Musculoskeletal: (pain, numbness or weakness) Neck/shoulder Arms Legs Feet Joints Knees/elbows Hands Whole body Lower back Mid/upper back Muscle spasms/cramps (where?) Broken bones (where?) Sprains/strains (where?) Tendonitis (where?)
Rectal pain/itching Cardiovascular: Heart disease High blood pressure Chest pain Heart Attack Heart palpitations/fluttering Heart murmurs Varicose veins Swelling of legs/ankles Stroke Aneurism	Bad Breath Neurologic: Paralysis Numbness/tingling Seizures Loss of balance Epilepsy Tics Lyme Disease Bell's Palsy	Emotions: Mood swings Stress Nervousness Sad Mental tension Angry Irritability Frustrated Anxiety Worried Depression Afraid

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Please circle any symptoms that you currently have and underline any symptoms you have had within the past year.

Skin: Acne or pimples Hives Stretch marks Skin ulcers or sores Cracks in corners of mouth Dryness, roughness or scaling of skin Dry or chapped lips Hair loss or thinning Dry course hair Bruise easily Cold sores or herpes Nails weak, ridged or split easily Brown spots or bronzing Warts, moles, or skin tags Sunburn easily Cuts heal slowly or scar badly Flush easily Athlete's foot Jock itch Any other itchy areas	Female Reproductive: Breast lumps/tenderness Nipple discharge Irregular periods Painful periods PMS Short cycle (less than 24 days) Long cycle (more than 35 days) Heavy periods Bleeding between periods Difficulty conceiving Miscarriages Endometriosis Fibroids Abnormal PAP smear: Vaginal discharge Vaginal itching Vaginal pain Pelvic Pain Pain with intercourse Hot flashes Diminished or excessive sex drive Difficulty reaching orgasm Perimenopause Menopause, age at last menses:	Genitourinary Tract: Painful urination Urinary urgency Urinary frequency Difficult urination Incontinence Kidney stones Urinary tract infections Frequent urination at night Sexually Transmitted Disease Blood in the urine Dark urine Male Reproductive: Genital pain Low sex drive Difficulty conceiving Low sperm count Sexual difficulty / impotence Enlarged prostate Testicular pain or swelling Genital discharge Rashes or sores
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Family History:

	Mother	Father	Brothers	Sisters	Spouse	Child	Child	Child
Age (if living)								
Names								
Health (G=good P=poor)								
Age at death (if deceased)								
Check any of the foli	lowing conditi	ons that app	ly to members	of your famil	/			
Cancer—where?								
Diabetes								
Heart Disease								
Heart Attack								
High Blood Pressure								
Stroke								
Mental Illness								
Other								

Nutrition: Please describe what you generally eat at each meal.

Breakfast	
Lunch	
Dinner	
Snacks	

Do you smoke cigarettes?	Yes	No
If yes, how much?		
Do you consume caffeine?	Yes	No
If yes, what and how much?		
Do you drink soda?	Yes	No
If yes, what and how much?		
Do you consume artificial sweete	ners (aspart Yes	ame, nutrasweet, splenda, saccharin)? No
If yes, how much?		
Do you drink alcohol?	Yes	No
If yes, how much and how often?		
What do you do for exercise and	how often?	
Is there anything else about you address?	or your cond	lition that you would like me to know or
		1
How did you hear about Stoning SNHC Rewards)?	ton Natural I	Health Center (so we can offer our
-		

As a part of the SNHC Rewards Program, for every person that you refer, receive a **complimentary 10 minute massage**

added onto your Acupuncture Treatment

(\$15 value!)

OR

save up five of your Referrals and receive a **Full One-Hour Acupuncture Treatment** (\$100 Value!)